'Annexure A'

Escalation Matrix:

D	Contact Person	Address	Contact	Email Id	Working
e .			No.		hours
Client Servicing	CHIRAG KOSHTI	3RD FLOOR LANDMARK	7990570227	parkocom@yahoo.co.in	Mon- 9:00
		BUILDING OPP HDFC HOUSE			am to 06:00
		NEAR MITHAKHALI SIX ROAD,			pm
		NAVRANGPURA AHMEDABAD,			C-+ 1100
		380009, Gujarat INDIA			Sat- 1100
					am to 06:00
					pm
		3RD FLOOR LANDMARK	9998847238	vishal@parkerderivatives.com	
Servicing		BUILDING OPP HDFC HOUSE			am to 06:00
		NEAR MITHAKHALI SIX ROAD,			pm
		NAVRANGPURA AHMEDABAD,			Sat- 1100
		380009, Gujarat INDIA			am to 06:00
					pm
Compliance	SURESH D MAJITHIA	3RD FLOOR LANDMARK	9825025820	parkerderivatives@yahoo.com	Mon- 9:00
Officer		BUILDING OPP HDFC HOUSE			am to 06:00
		NEAR MITHAKHALI SIX ROAD,			pm
		NAVRANGPURA AHMEDABAD,			
		380009, Gujarat INDIA			Sat- 1100
					am to 06:00
					pm
	KARAN S MAJITHIA	3RD FLOOR LANDMARK	9737917777	karan@parkerderivatives.com	Mon- 9:00
Officer		BUILDING OPP HDFC HOUSE			am to 06:00
(CEO)		NEAR MITHAKHALI SIX ROAD,			pm
		NAVRANGPURA AHMEDABAD,			C-+ 1100
		380009, Gujarat INDIA			Sat- 1100
					am to 06:00
					pm

In absence of response complaint not addressed to your satisfactions, you may lodge a complaint with CDSL at https://www.cdslindia.com/Footer/grievances.aspx or SEBI at https://scores.gov.in/scores/Welcome.html or with. please quote your Complaints Ref. No. while raising your complaints at SEBI SCORES/Depository portal