

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Aman Thakkar	3RD FLOOR LANDMARK BUILDING OPP HDFC HOUSE NEAR MITHAKHALI SIX ROAD, NAVRANGPURA AHMEDABAD, 380009, Gujarat INDIA	9712481221	parkocom@yahoo.co.in	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Head of Customer Care	Vishal Panchal	3RD FLOOR LANDMARK BUILDING OPP HDFC HOUSE NEAR MITHAKHALI SIX ROAD, NAVRANGPURA AHMEDABAD, 380009, Gujarat INDIA	9998847238	vishal@parkerderivatives.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Compliance Officer	Suresh D Majithia	3RD FLOOR LANDMARK BUILDING OPP HDFC HOUSE NEAR MITHAKHALI SIX ROAD, NAVRANGPURA AHMEDABAD, 380009, Gujarat INDIA	9825025820	parkerderivatives@yahoo.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Chief Executive Officer (CEO)	Karan S Majithia	3RD FLOOR LANDMARK BUILDING OPP HDFC HOUSE NEAR MITHAKHALI SIX ROAD, NAVRANGPURA AHMEDABAD, 380009, Gujarat INDIA	9737917777	karan@parkerderivatives.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> and <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.