

'Annexure A'

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer Care/Client Servicing	Mr. CHIRAG KOSHTI	B-71, Pariseema Complex Near Swagat CG Road Ellisbridge Ahmedabad - 380006, Gujarat INDIA	7990570227	parkerderivatives@yahoo.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Head of Customer Care/ Client Servicing	Mr. Aman Thakkar	B-71, Pariseema Complex Near Swagat CG Road Ellisbridge Ahmedabad - 380006, Gujarat INDIA	9998847238	parkerderivatives@yahoo.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Compliance Officer	Mr. Vishal Panchal	B-71, Pariseema Complex Near Swagat CG Road Ellisbridge Ahmedabad - 380006, Gujarat INDIA	9998847238	vishal@parkerderivatives.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm
Chief Executive Officer (CEO)	Mr.Karan S Majithia	B-71, Pariseema Complex Near Swagat CG Road Ellisbridge Ahmedabad - 380006, Gujarat INDIA	9737917777	karan@parkerderivatives.com	Mon- 9:00 am to 06:00 pm Sat- 1100 am to 06:00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> and/or, NSE at <https://investorhelp-line.nseindia.com/NICEPLUS/> and/or, BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and/or MCX at <https://www.mcxindia.com/Investor-Services> and/or NCDEX at https://ncdex.com/investor_complaint And/or CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> and/or Online Dispute Resolution (ODR) portal <https://smartodr.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.